

# Thames Water

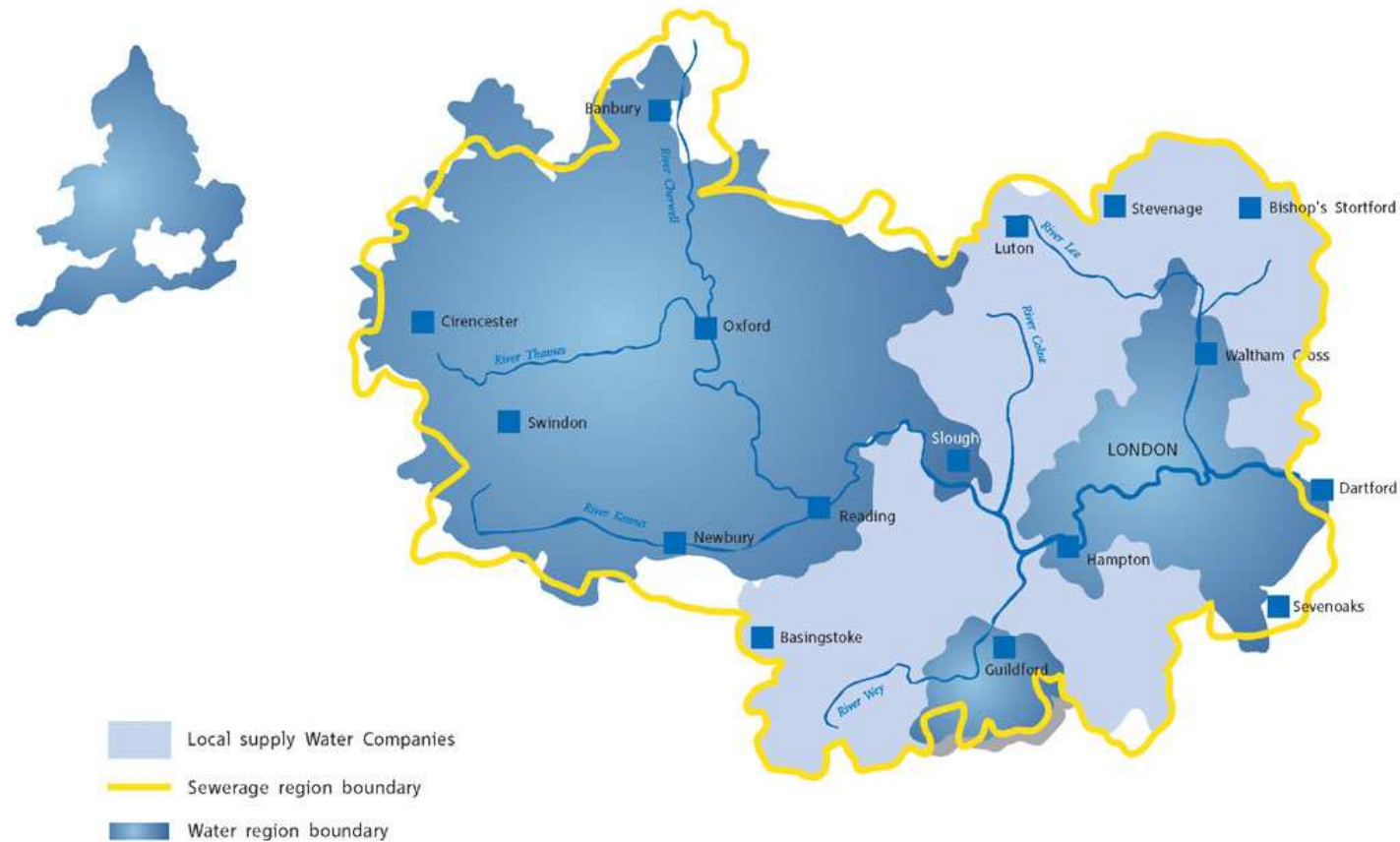
## Winchmore Hill Ward Forum – New River

Tuesday 9th June 2015

David Cash – Site Performance Manager  
Mumin Islam – Local and Regional Government Liaison



# Thames Water – Our Region



# New River Overview

- Over 400 years old
- 32km length
- Average 100 mega litres per day abstracted daily
- Supplies raw water to our Water Treatment works
- £1.5m operational investment every year



# Operational works along New river

- Team of 11 Technicians
- Surveillance of river condition
- Manage water levels
- Detect and repair leaks
- Maintain weed growth through cutting
- Clear blockages
- Responding to customer enquiries



The New River, viewed looking upstream from the Firs Lane road bridge, N21

# Thames Water - CR activity in the area

- An Investment of £100k provided to work with LB Enfield and Thames21 at Firs Farm to create new sustainable urban drainage systems and a community engagement programme with residents and local schools
- Opening an education centre at Deephams STW once the upgrade project is complete
- Running our “Give Someone a Start” to work experience programme
- Participating in London Open House Weekend 2015 – through giving tours of the historic pumps at the King George V reservoir
- Sponsoring the London Youth Games sailing regatta at the King George V reservoir
- Running our outreach education programme with schools in Enfield including our engineering challenge, where children design, build and test a water network
- Updated New River path information for walkers through an app called ‘*iFootpath*’

# Next steps

- Thames Water to develop proposals through a joined up approach working with the local authorities and community to enhance the New river for visitors and residents.
- Work with LB Enfield and police community support officers (PCSOs) to educate residents to tackle littering and anti-social behaviour.
- Encourage residents to report issues direct to LB Enfield via their website: [https://www.enfield.gov.uk/forms/form/200/report\\_anti-social\\_behaviour](https://www.enfield.gov.uk/forms/form/200/report_anti-social_behaviour)
- Residents to consider setting up an action group with support from Thames Water, LB Enfield and the police to help look after their part of the New River, following a similar model to the Bowes Park Association.

**Questions?**

